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SOFT SKILLS FOR SUSTAINABLE FUTURES: EXAMINING THE ROLE OF LITERATURE IN SOCIAL INNOVATION AND INCLUSIVE GROWTH

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ABSTRACT: *Human beings have been considered as the wisest species on the planet. The human civilization reached its peak with the discovery of language, living in social groups, developing common living standards and societal harmony. And hence it is evident that humans need social living, cultural coherence and harmony. Aristotle has rightly said, 'Human is a social and political animal.' Hence, social innovation and inclusive growth cannot take place without having the proper understanding of the core-needs of the society. Thus, in understanding of the core needs of the society, the role of literature is significant. As it is said that 'literature is the criticism of life' and human life is about living in harmony, believing in prosperity for all. Hence, literature can become the efficient, effective and crucial tools to achieve sustainable futures, social innovation and inclusive growth. Moreover, the paper tries to highlight the role of soft skills as a part of literature in understanding the importance of sustainable future by achieving social innovation and Inclusive growth. The paper uses demonstrative, analytical and critical approach. The paper also addresses the gaps between soft skills in aligned with literature and considering that the subjects are not separate entities to depart the global issues in specific domains. Hence to make this life or the planet more sustainable, inclusive and innovative for all, it is essential to understand the core parameters of the society with the help of Soft Skills and Literature.*

KEYWORDS: *Soft Skills, Sustainable Development Growth, Social Innovation and Inclusive Growth, Communication Skills*

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1. INTRODUCTION

A global financial system is going through fundamental change caused by rapid advancements in digital technology. FinTech, or financial technology, is a broad term that includes various digital developments such as peer-to-peer financing, bitcoin, online payments, mobile banking, artificial intelligence, and data analytics. These innovations have reshaped traditional financial services by enhancing efficiency, accessibility, and transparency. In India, FinTech has emerged as a critical pillar of financial sector development, supported by large-scale digital projects like Digital India, Aadhaar-based identity, Unified Payments Interface, and the expansion of mobile internet connectivity.

At the same time, the global economy faces key environmental issues such as depleted resources, biodiversity loss, and climate change. These issues involve significant risks to economic stability and financial systems. As a result, there has been growing recognition of the need for sustainable finance, which integrates environmental, social, and governance (ESG) considerations into financial decision-making. Sustainable finance aims to mobilize capital toward activities that support long-term environmental protection, social inclusion, and economic resilience. The intersection of digital finance and sustainability has given rise to the concept of Green FinTech. Green FinTech refers to the application of FinTech innovations that support environmentally sustainable financial practices, including green investments, sustainable lending, climate risk assessment, carbon footprint measurement, and ESG reporting. By leveraging digital technologies, Green FinTech can enhance transparency and provide easier access to green financing, which promote the efficient allocation of capital toward sustainable projects.

Despite India's strong FinTech ecosystem and increasing commitment to sustainability through national and international initiatives, the integration of FinTech with green finance remains at a nascent stage. Most FinTech innovations in India continue to focus on payments, credit delivery, and wealth management, with limited emphasis on environmental consequences. This paper aims to bridge this gap by examining the role of Green FinTech in promoting sustainable finance in India. The study reviews existing literature and policy frameworks, and explores the importance of digital financial technologies in supporting sustainability goals. It also highlights key challenges and outlines future opportunities for the growth of Green FinTech in India.

2. REVIEW OF LITERATURE

(i) Evolution of FinTech and Digital Financial Ecosystems

Arner, Barberis, and Buckley (2019), "*The Evolution of FinTech: A New Post-Crisis Paradigm*", explain that FinTech emerged as a response to regulatory, technological, and trust gaps exposed by the global financial crisis. The authors highlight that FinTech improves transparency, efficiency, and accessibility in financial systems. Although the study does not explicitly focus on sustainability, it establishes a foundation for understanding how digital finance can support broader economic and social objectives.

Lee, I., & Shin, Y. J. (2018), "*FinTech: Ecosystem, Business Models, Investment Decisions, and Challenges*", conceptualize FinTech as an ecosystem involving start-ups, financial institutions, regulators, and consumers. Their work highlights the transformative impact of digital platforms on financial services while acknowledging challenges related to regulation, cybersecurity, and long-term sustainability. This study highlights the importance of linking FinTech advancements with objectives for inclusive and sustainable development.

Gomber, Koch, and Siering (2019), "*Digital Finance and FinTech: Current Research and Future Research Directions*", review existing FinTech literature and identify sustainability and green finance as emerging research areas. They emphasize the need for future studies to explore how digital finance can contribute to environmental and social sustainability beyond operational efficiency.

(ii) Digitalisation and the links to Sustainable Finance

Ketterer and Andrade (2020) “*Digitalization and Sustainable Finance: Opportunities and Risks*”. The authors argue that digital platforms reduce information asymmetry, enhance monitoring of green investments, and improve access to sustainable financial products. However, they also caution that inadequate regulation and technological risks may hinder the effective adoption of digital sustainable finance.

Scholtens (2020), in “*Why Finance Should Care About Ecology*”, stresses that financial systems play a crucial role in addressing ecological challenges. The study argues that sustainability should be a core concern of financial decision-making and highlights the potential of digital finance in supporting environmentally responsible investments.

(iii) ESG Investing and Digital Financial Innovations

Boffo and Patalano (2020), in the OECD report “*ESG Investing: Practices, Progress and Challenges*”, analyse global ESG investment trends and identify challenges such as lack of standardisation and data reliability. The report suggests that digital financial tools can enhance ESG transparency and data management, thereby strengthening sustainable investment practices.

The OECD (2023), “*ESG Investing and Digital Finance*”, further emphasizes that digital platforms enable real-time ESG data analysis, improve investor confidence, and support the scaling up of sustainable finance initiatives. The report highlights digital finance as a critical enabler of responsible investment.

(iv) Role of Emerging Technologies in Green Finance

Zhang, Wang, and Liu (2022), “*Blockchain Technology and Green Finance*”, examine how blockchain improve transparency, traceability, and accountability in green financial instruments like green bonds and carbon markets. Their findings suggest that blockchain-based financial systems reduce greenwashing risks and improve trust in sustainable finance mechanisms.

(v) Climate Risk, Financial Stability, and Digital Finance

The Bank for International Settlements (2021), in “*Climate-Related Risk Drivers and Their Transmission Channels*”, explains how climate risks impact financial stability through credit, market, and operational channels. The report highlights the importance of digital risk assessment tools in managing climate-related financial risks.

International Monetary Fund, Monetary and Capital Markets Department (2022), “*Global Financial Stability Report, October 2022: Navigating the High-Inflation Environment*”, identifies climate change as a significant threat to global financial systems. The report emphasizes the increasing role of digital finance in climate stress testing, risk modelling, and sustainable investment assessment.

(vi) Green Finance and Sustainability in the Indian Context

Nenavath and Mishra (2023), in “*Green Finance and Economic Growth in India: Evidence from Sustainable Investment Indicators*”, provide empirical evidence that green finance positively contributes to India’s economic growth. The study highlights that digital financial infrastructure strengthens the effectiveness of green finance by improving access and efficiency.

The Reserve Bank of India (2021), in its “*Report on Trend and Progress of Banking in India*”, documents significant growth in digital banking and payment systems but notes limited integration of sustainability considerations.

(vii) Role of International Institutions in Promoting Green FinTech

The World Bank (2021), in “*Green Finance and FinTech: Opportunities for Emerging Economies*”, argues that FinTech can accelerate green finance adoption by reducing transaction costs and enhancing financial inclusion.

The World Bank (2024), in “*Digital Financial Services and Climate Resilience*”, extends this argument by highlighting how digital finance supports climate adaptation and resilience in emerging economies.

UNEP Finance Initiative (2021), in “*Sustainability and Digital Finance*”, emphasizes that digital innovation is essential for aligning global financial systems with sustainability and climate goals.

3. OBJECTIVES OF THE STUDY

- (i) To explore how Green FinTech supports sustainable finance practices in India.
- (ii) To review existing studies and government policies to understand how FinTech supports India's sustainability and climate goals.
- (iii) To identify the major challenges affecting the adoption and growth of Green FinTech in India.

4. RESEARCH METHODOLOGY

- This study uses a descriptive and analytical research design based on secondary data.
- Data came from peer-reviewed journals, government and RBI reports, policy documents, and publications from international organizations.

5. DISCUSSION

5.1 Conceptual Framework of Green FinTech

Green FinTech combines digital financial innovation with sustainability goals. It includes various digital solutions that encourage environmentally responsible financial practices and support sustainable economic activities. Key components of Green FinTech include digital platforms for green investments, FinTech-enabled sustainable lending, ESG data analytics, carbon footprint tracking tools, and blockchain-based transparency mechanisms. Sustainable finance, on the other hand, focuses on directing financial resources toward activities that generate long-term environmental and social benefits while maintaining financial viability. By integrating FinTech innovations into sustainable finance practices, Green FinTech enhances efficiency, reduces information asymmetry, and improves access to green financial products. In the Indian context, Green FinTech initiatives are gradually emerging in sectors like renewable energy financing, green bonds, paperless banking, and ESG-focused investment platforms.

5.2 Impact of Green FinTech on Advancing Sustainable Finance in India

Green FinTech is essential for directing financial resources towards projects that promote environmental sustainability. Digital platforms facilitate effective fundraising for projects focused on renewable energy, clean transportation, and sustainable infrastructure. FinTech-based lending platforms enable small and medium enterprises engaged in green activities to access credit more easily. Blockchain technology improves accountability and transparency in green bond issuance and impact reporting. This reduces the risk of greenwashing. Digital payment systems and paperless banking help the environment by reducing paper use and cutting down on carbon emissions from physical transactions.

5.3 Policy Initiatives and Regulatory Environment in India

The Indian government and regulatory authorities have introduced several initiatives to promote digital finance and sustainability. Programs such as Digital India, the National Action Plan on Climate Change, and India's obligations under the Paris Agreements reflect the country's focus on sustainable development. The Reserve Bank of India has acknowledged the importance of climate-related financial risks and has initiated discussions on sustainable finance and climate risk management. Despite these efforts, specific regulatory frameworks for Green FinTech are still evolving. The absence of standardized definitions, reporting norms, and incentives for green finance creates uncertainty for FinTech firms and investors. Enhancing collaboration among regulators, policymakers, and industry participants is crucial for fostering the development of Green FinTech in India.

5.4 Challenges in the Adoption of Green FinTech in India

India faces several challenges in adopting Green Fintech. Regulatory ambiguity and the lack of clear green finance standards hinder innovation and investment. Low awareness among consumers and financial institutions limits demand for green financial products. Data security and privacy concerns

reduce trust in digital platforms. Additionally, limited availability of reliable ESG and environmental data affects accurate assessment and reporting. Digital infrastructure gaps and unequal access to technology further restrict the reach of Green FinTech solutions, particularly in rural and semi-urban areas.

6. THEORETICAL PERSPECTIVES

6.1 Policy Context

Green FinTech is explained through institutional theory, which highlights how regulations, social expectations, and sustainability norms shape firm behaviour. Technology acceptance theories show that usefulness, ease of use, and trust drive users to adopt green digital finance. Stakeholder theory supports ESG integration since firms respond to demands for sustainability and accountability from investors, regulators, and society.

6.2 Practical Implications

FinTech firms are adopting green investment platforms, ESG-linked lending, and digital sustainability tools. Blockchain improves transparency, while AI supports better risk and investment decisions. However, adoption is limited by data gaps, low awareness, and infrastructure issues. Effective implementation requires technological innovation along with clear regulation, institutional support, and user education.

6.3 Policy Implications

Policymakers should standardise ESG metrics and green finance definitions to avoid confusion. Green FinTech sandboxes can support safe innovation. Incentives can increase participation in digital green finance. Digital and financial literacy must be improved for wider adoption. Coordination among regulators is essential for effective policy implementation.

7. FUTURE RESEARCH SCOPE

Future research should focus on empirical assessments of Green FinTech's environmental and economic impact, including carbon reduction and ESG performance outcomes. Firm-level and sector-specific studies can provide insights into organisational adoption drivers and barriers. Behavioural research examining user perceptions of digital green finance can inform product design and policy interventions. Comparative cross-country studies and evaluations of the environmental footprint of digital technologies will further enrich the Green FinTech literature.

8. CONCLUSION

Green FinTech represents a promising pathway for integrating digital innovation with sustainability objectives in India. While FinTech has transformed financial services, its contribution to sustainable finance remains underdeveloped. The study concludes that Green FinTech has significant potential to mobilise green investments, enhance transparency, and support climate-aligned financial decision-making. To realise this potential, policymakers should develop dedicated Green FinTech frameworks that integrate digital finance and sustainability goals. Financial regulators should introduce clear ESG reporting standards and encourage innovation through regulatory sandboxes. Financial institutions and FinTech firms should embed ESG considerations into product design and leverage digital technologies to support sustainable finance.

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